

Consumer Alert: Dell & Apple Recall Millions of Laptops That Could Suddenly Burst Into Flames!

Dell recently issued a recall of 4.1 million Sony-made laptop batteries sold between April 2004 and July 2006 because of a fire-hazard risk.

Following Dell's announcement, Apple has also issued a recall for 1.8 million laptop batteries for the same reason: the batteries can overheat and cause the laptop to ignite.

If you own a Dell or a Mac laptop, check to see if your battery is on the recall list. If it is, remove the battery and run the laptop from an electrical outlet until you receive a free replacement.

How To Know If Your Laptop Battery Is At Risk

If you own a Dell laptop and want to see if it is one of the models being recalled, go to:

www.dellbatteryprogram.com

You will be prompted to enter the product number written on the inside of the battery.

Potentially affected batteries were sold with the following models of Dell notebook computers, or separately as secondary batteries:

Latitude: D410, D500, D505, D510, D520, D600, D610, D620, D800, D810

Inspiron: 500M, 510M, 600M, 700M, 710M, 6000, 6400, 8500, 8600, 9100, 9200, 9300, 9400, E1505, E1705

Precision: M20, M60, M70, M90

XPS: XPS, XPS Gen2, XPS M170, XPS M1710

If you own an Apple laptop, go to: www.apple.com and type "battery recall" in the search option.

This recall is for laptops with PowerPC chips. Newer Mac laptops with Intel chips are not affected by the recall.

The Problem May Be More Widespread

Dell confirmed that it worked with Sony over the last few months to improve the battery manufacturing process. However, Sony batteries are used by many different laptop manufacturers, which means the problem may be more widespread than Dell laptops.

At the moment, Sony is not issuing a recall of the batteries used in its Vaio laptops, but a Sony spokesman says the company will check with other laptop makers to see if there are any other open investigations.

Battery recalls are nothing new, but this recent recall is considered the largest in consumer electronics history.

Not Sure What To Do?

If you have a laptop and you're concerned about the battery overheating, give us a call. We'll be more than happy to investigate whether or not your battery needs to be replaced.